

BRIAN GISEL

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PROFILE

A Senior Operations Manager, Project Coordinator and Consultant with more than a decade of experience working in various industries including the Healthcare, Public Utilities, Forestry and Education.

Experiences include requirement gathering, project planning, budget creation/tracking, issues management, user training, people management and overall project organization and coordination.

CORE COMPETENCIES

- Strategic and Operational Planning
- Project Management, Team Development, Coaching and Facilitation
- Business Process Redesign, Change Management and Clinician Engagement
- Governance and Program Development
- Client Relationship Management
- Budget planning, estimation and tracking

WORK EXPERIENCE

SENIOR OPERATIONS MANAGER – DOCTORS OF BC – JAN 2008 TO FEB 2015

Senior Operations Manager for the Physician Information Technology Office (PITO) project at Doctors of BC, a 7 year \$107M Provincially funded initiative to help Physicians implement Electronic Medical Records within medical clinics throughout the province.

- Management of PITO Office Staff and Operations, including external stakeholder relationships, policy development and planning and scheduling
- Management of PITO Operational Database - Maximizer – including data collection, review and reporting. Customization of Maximizer to fit programs evolving needs.
- Coordination of yearly PITO Budget with Doctors of BC and reimbursement of funds to over 4000 Physicians for program participation
- Program strategic planning and organizational planning

WORK EXPERIENCE – CONSULTANT AND PROJECT MANAGER WITH SIERRA SYSTEMS GROUP 1998-2008

PROJECT COORDINATION – VANCOUVER COASTAL HEALTH – 2005 TO 2008

Project Coordinator for VCH IMIS eHealth Projects including the Primary Care Information Technology Strategy, CareConnect and Clinical Disease Management (CDM) Pilot

- Provided coordination and support for multiple IT initiatives. Responsible for tracking of all project timelines and deliverables, creation and tracking of program wide budget and management of project integration issues.
- Tracked and managed consultant and clinical invoicing and reimbursement.
- Managed the programs on-line collaboration tool (Sharepoint) and interfaced with VCH IMIS over program logistics. Supported creation of project documentation and acted as document manager for all projects.
- Oversaw the Deployment of CareConnect to VCH Users during rollout phase of the project.
- Coordinated the staffing of projects, new project resource contracts, setup and orientation as well as the development and administration of Clinical Working Groups for multiple projects.
- Responsibilities included facilitating Steering Group and working/clinical group meetings and developing tools and processes for change management and reporting.

PROJECT MANAGEMENT – BRITISH COLUMBIA UTILITIES COMMISSION – 2004

Managed creation of a Web Solution for provincial government regulatory organization.

- The project involved creating an on-line system for tracking of regulatory applications from user groups and information distribution to interested parties (public and private) working as interveners for applications.
- Responsible for creating overall project plan and budget forecasts, updating project plan and budget, status reporting as well as team management.

PROJECT COORDINATOR – WEYERHAEUSER FOREST PRODUCTS – PEOPLESOFT ROLLOUT – 2002-2003

Project coordinator for implementation of PeopleSoft HR systems at 17 sub-divisions of Weyerhaeuser.

- Created and administered each individual project plan and managed issue tracking, status reporting and resource allocation.

BUSINESS ANALYST – BLUE CROSS – SMART CARD ROLLOUT – 2001 TO 2002

Deployment of Pacific Blue Cross Smart Card technology aimed at connecting Provincial Care Facilities with Pacific Blue Cross and Ministry of Health billing system.

- Developed training and installation procedures for product rollout.
- Managed schedule of deployment and undertook rollout of system to Care Facilities across the province, providing setup, user training and phone support after installation.

TECHNICAL SUPPORT – INTERNAL HELPDESK – 1998 TO 2000

Worked on an internal helpdesk supporting 200 office employees and Windows NT network.

ULTIMATE FRISBEE ORGANIZATION EXPERIENCE

TOURNAMENT DIRECTOR

- 1997 WFDF World Ultimate Club Championships, 2008 World Ultimate and Guts Championships.
- 2000, 2004 and 2013 Canadian Ultimate National Championships.

TOURNAMENT CONSULTANT/WFDF COMPETITION DIRECTOR

- WFDF World Ultimate Championships – 2004 Turku, 2012 Sakai
- IWGA World Games, Ultimate Event – 2005 Duisburg, 2009 Taiwan
- WFDF World Junior Ultimate Championships – 2006 Boston
- World Ultimate Club Championships – 2006 Perth, 2010 Prague, 2014 Lecco

DISC ORGANIZATION BOARD EXPERIENCE

- 1999-2003 Canadian Ultimate Players Association Provincial Representative (British Columbia)
- 1999-2000, 2008 Vancouver Ultimate League Society Board Member
- 2009-2012 Vancouver Ultimate League Society Board President
- 2002-2004, 2009-Current World Flying Disc Federation Board Member
- 2004-2006, 2012-Current World Flying Disc Federation, Chair of Team (Ultimate) Events Committee

EDUCATION

1993 Simon Fraser University, Bachelor of Arts (Economics and Political Science)

REFERENCES

Available upon request.